

Case Study:

Giant Construction Group

Industry: Construction

Location: Chicago, IL

Challenge

Staying connected while on the move posed a significant challenge for the Giant Construction team. Their previous email and collaboration solution lacked sufficient email storage. While other essential features such as scheduling, team messaging, calling, and SMS were either absent or poorly implemented. This led to decreased productivity, confusion, and even emergencies resulting from communication gaps among team members.

Solution

After devising a comprehensive plan, we transitioned the Giant team to Microsoft 365's email and collaboration services. The initial cloud migration included essential components like email, calendar, and contact management. Following this, we introduced a training and on-boarding program for other Microsoft suite applications, including task management, notes, online bookings, and document collaboration, all customized to fit the Giant team's schedule and operational needs.

Results

By using the appropriate tools, the Giant Construction team swiftly addressed their daily struggles with over-complexity and things falling through the cracks. The simplicity and integration of digital tools within the Microsoft suite allowed them to establish consistent and integrated IT systems, leading to a substantial enhancement in the quality of their communication and collaboration.