



Case Study: Giant Construction

Industry: Construction

Location: Chicago, IL

Challenge

Staying connected on the go was a major challenge for the Giant team. Their previous email and collaboration system lacked adequate storage, and crucial features like scheduling, team messaging, calling, and SMS were either missing or poorly implemented. This led to reduced productivity, confusion, and even emergencies due to communication gaps among team members.

Solution

After developing a comprehensive plan, we transitioned the Giant team to Microsoft 365 for email and collaboration services. The initial migration included key components such as email, calendar, and contact management. Next, we introduced a training and onboarding program for additional Microsoft suite applications, including task management, notes, online bookings, and document collaboration, all customized to meet the Giant team's specific needs.

Results

With the right tools in place, the Giant team quickly resolved their daily challenges of technology frustrations and important tasks falling through the cracks. The simplicity and integration of Microsoft's tools enabled them to create consistent systems, significantly improving their communication, collaboration, and overall productivity.