



# Case Study: Project Interiors

**Industry: Interior Design**

**Location: Chicago, IL**

## Challenge

With client requests, contractor updates, and vendor deliveries, Project Interiors found themselves juggling a substantial amount of information for several projects progressing simultaneously. To alleviate the pressure and ensure success on all fronts, exceptional organizational and project management skills were required, making the workload quite labor-intensive.

## Solution

While supporting Project Interiors' technology and recognizing this challenge during a TechHealth review, our team took the initiative to propose the implementation of a project management and collaboration system. We presented several project management applications and guided the decision-making process to select the most suitable platform. Shortly after finalizing the review, we developed an onboarding and training plan to ensure a smooth transition and enhance the team's success with the new system.

## Results

Starting with essentials like tracking project progress, assigning tasks, and enabling seamless client collaboration, we delivered immediate benefits. By focusing on ease of use and simplicity, adaptation was quick, ensuring that information remained current and accurate. Working closely with management, we introduced dashboards for clear overviews and templates to ensure consistency across future projects. During one training session, we received the best feedback: project management had evolved into a highly efficient assistant for every team member, essentially doubling their productivity. By implementing the right tool, the right way, at the right time, we significantly boosted both organization and productivity for our client.